



Online Claim

What you must do

Your claim for Child Care Benefit as lump sum for 2009-2010 financial year was received on: 19 August 2010. Your claim number is **220 582 893 0002**

If you do not return your completed forms and verification documents to the Family Assistance Office by **02 September 2010**, we may not be able to assess your claim. If this happens you may need to lodge a new claim.

1. You must provide the following verification documents

For you

- Current Australian Visa

For your child

- Proof of birth for JESSICA CLAIRE (view list of [acceptable documents](#))
- Proof of birth for JADRIAN CLARENCE (view list of [acceptable documents](#))
- Proof of immunisation status for JESSICA CLAIRE (view list of [immunisation documents](#))
- Proof of immunisation status for JADRIAN CLARENCE (view list of [immunisation documents](#))

2. You must complete the following forms

- None required

3. You must lodge the above documents, information and forms

Original verification documents, information and forms can be provided in one of the following ways:

- Mailed to your preferred Customer Service Centre at Centrelink, Locked Bag 2, Regents Park DC 2143, or
- In person to any [Medicare Australia office](#), or
- In person to any [Centrelink office](#)

Once you have provided all supporting documents, the Family Assistance Office will then assess your eligibility for the payment you have claimed. The Family Assistance Office will notify you of the outcome by mail.

Your answers

> [View your Online Claim](#)

Further Claims and Information Brochures

- [Proving your identity to Centrelink](#) [2 pages, PDF: 67KB]
- [Apply online for Medicare or Medicare Safety Net](#) or call Medicare Australia on 13 2011
- [Publications if you are a parent or guardian](#)
- [Information about your claim for Family Assistance](#) [28 pages, PDF: 328KB]
- [Additional claim forms for Parents and Guardians](#)

Queries

You can [contact us](#) on 136150 if you have any queries.

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